

DUNN-EDWARDS HOMEOWNER LIFETIME LIMITED WARRANTY



In addition to its standard limited warranty, Dunn-Edwards makes the special lifetime limited Warranty available to eligible homeowner Customers.

Dunn-Edwards warrants that its deluxe and ultra-premium primer and paint finish systems, when used in accordance with the label instructions, will not (a) crack, chip, blister, or peel from properly prepared surfaces, or (b) wear down or weather to expose the underlying surface. This warranty is made to homeowner Customers only, and shall be effective for as long as you own your home. This warranty is not transferable. This warranty does not cover (i) normal color fading, gloss loss, or chalking caused by exposure to sunlight, wind, or water; (ii) abrasion or burnishing due to scrubbing, traffic, or other wear and tear; (iii) cracking, chipping, blistering, or peeling caused by structural expansion and contraction, settling, or other movement of building components, by excessive heat exposure, or by water intrusion; (iv) film degradation or discoloration due to mold or mildew; or (v) damages resulting from improper surface preparation or coating application, extraordinary or catastrophic events, or failure to perform recommended maintenance. Recommended maintenance of painted surfaces includes frequent periodic inspection (at least once every six months), cleaning to remove dirt on exterior surfaces, and touch-up or repair as needed in order to maintain the integrity of painted surfaces over time. Specific recommended procedures are included in Dunn-Edwards' How to Paint Interior and Exterior Projects Brochures.

This warranty shall cover only “deluxe and ultra-premium primer and paint finish systems,” which in each case means an appropriate Dunn-Edwards DURA® Interior or Exterior Paint, EXQUISITE®, EVEREST®, SUPREMA®, EVERSIELD®, ARISTOSHIELD® or DECOGLO® paint applied over an appropriate Dunn-Edwards DURA® Interior/Exterior Primer, Dunn-Edwards DURA+® Wood Primer, VINYLASTIC® Premium, EZ-PRIME® Premium, DECOPRIME® Wood Primer, EFF-STOP® Premium, SUPER-LOC® Premium, Smooth BLOC-FIL™ Premium, ULTRA-GRIP® Premium, BLOC-RUST® Premium, BLOCK-IT® Premium, or ULTRASHIELD® Galvanized Metal primer. EXQUISITE®, EVEREST® or SUPREMA® paint and Dunn-Edwards DURA® Interior Paint are self-priming on most surfaces, and shall also be deemed a “deluxe and ultra-premium primer and paint finish system” when applied without a primer in accordance with label instructions.

This warranty is available to “homeowner Customers” only. For purposes of this warranty, “homeowner Customers” shall mean and include only (i) homeowner Customers who purchase deluxe and ultra-premium primer and paint finish systems from Dunn-Edwards and apply (or have a painting contractor apply) such systems to their homes, or (ii) homeowner Customers who retain a painting contractor to purchase deluxe and ultra-premium primer and paint finish systems from Dunn-Edwards and apply them to their homes, provided the painting contractor provides the homeowner Customer with appropriate proof of purchase.

If any deluxe and ultra-premium primer and paint finish systems fails to perform as warranted, the homeowner Customer should return any unused portions or original packaging of the primer and paint to the store with proof of purchase and you will receive, as your sole remedy under this warranty, your choice of additional primer and/or paint of equal or lesser value or a full refund. This warranty excludes labor or the cost of labor for the application of any primers or paints and excludes any incidental or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

To make a warranty claim, contact a Customer Service representative at Dunn-Edwards corporate headquarters in Commerce, California at 1-800-537-4098.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.